

Advanced EV USA warrants as described herein the “Advanced EV” product to the original retail purchaser, providing the product was purchased from a duly authorized Advanced EV dealer and the purchaser registered the product within thirty (30) days of the sale.

Golf Car vehicles with passenger capacities of two (2), two plus two (2+2), four (4), and four plus two (4+2) have a twenty-four (24) month limited warranty from the date of original registered retail purchase as set out below in Year 1.

Golf Car vehicles with passenger capacities of six (6) or six plus two (6+2) have a twenty-four (24) month limited warranty from the date of original registered retail purchase as set out below in Years 1 and 2.

Trucks, Utility Vehicles, eight (8), eleven (11), and fourteen (14) passenger mini shuttle buses, NEV/LSV mini cars and Classic Cars have a twelve (12) month limited warranty from the date of original registered retail purchase as set out below in Year 1.

The warranted vehicles described above shall be free from any defects in material or workmanship with respect to defective parts and limited labor subject to the terms of this.

Limited Warranty As Follows:

YEAR 1: The first year of warranty shall cover the entire vehicle of any defective material and workmanship, excluding painted tops, cracked body panels and parts warranted by their respective manufacturer like batteries, tires and etc. Except for the specific exclusions below, road service or travel time is excluded from warranty.

YEAR 2: The second year covers only the electric vehicle having a limited warranty covering only the defective electric motor, speed controller, battery charger, transaxle, frame, front suspension, solenoid, and electrical wire harness and electrical switch in the system for defects only. Burnt motors are not covered under warranty, as they are not a defect but caused by other problems such as pushing vehicle while in the run position of the tow switch.

Specific Exclusions

Specific exclusions from this warranty shall include any adjustment items, parts replaced due to normal wear or routine maintenance including, but not limited to tires, wheel bearings, brake shoes and brake system parts, light bulbs, painted tops, seat covers, transportation, wind damage and any damages or charges incurred in transporting any Advanced EV vehicle or charger to customer as well as to and from a duly authorized Advanced EV Dealer for service. Field service is also excluded from this warranty. All Advanced EV vehicles used in a rental fleet are covered by a twelve (12) month limited warranty only and must be registered as such from date of delivery to dealer.

The warranty covers labor at our labor rate schedules listed in dealer package or at dealer request, and are subject to change without notice by Advanced EV only. The warranty starts from the date of purchase and registration to the end user (the retail end user, or a rental fleet, and not a demonstrator or any other purpose other than as inventory for retail sales).

Advanced EV does not offer a battery warranty. The battery manufacturer handles all warranties of their products with the exception of the Sealed Lead Acid or AGM batteries sold with carts from Advanced EV which have a twelve (12) month warranty on defects. Cracks in the case, or post breakage or burnt post are not defects and are classified as abuse and or neglect and are not under warranty.

This warranty is effective for 2019 models and up.

Specifically excluded also from any Advanced EV warranty are adjustments/repairs made due to normal wear, routine maintenance items, cosmetic deterioration, weather deterioration and electrical components which are susceptible to fluctuations in current which is beyond the control of Advanced EV as well as lack of yearly maintenance. This warranty also does not apply to Acts of God like power surges or other events over which Advanced EV has no control over. Transportation charges for warranty service are excluded from this warranty and all replaced parts shall become property of Advanced EV unless released by Advanced EV acknowledgment in email or writing. Any parts repaired/replaced under this warranty shall be warranted for the remainder of the original warranty. This warranty excludes tires, which are warranted by their respective manufacturer.

The sole remedy under this warranty and Advanced EV is the obligation in the event of a defect in the vehicle/battery chargers is that Pro Charge will, at its sole option, repair or replace any defective parts. This remedy precludes all other remedies including any lawsuits, claims or other proceedings alleging strict liability, negligence of contract or any cause of action. Advanced EV reserves the right to improve or change the design of any Advanced EV vehicle or battery charger without assuming any responsibility to modify previously manufactured vehicles.

Warranty Processing Details

All warranty claims shall be filed via fax or email on an Advanced EV warranty claim form with pictures when requested as well as all sublet jobs receipts prior to authorization to do warranty repairs and sometimes an RMA (return materials authorization) claim form may also be needed which will be supplied prior to any warranty work performed by a duly authorized Dealer. All warranty parts will be paid for in advance and a credit will be issued at the time Advanced EV has authorized such warranty claim and received defective part(s) back to our warranty service department for final evaluation. It is Advanced EV decision whether the parts need to be returned on an individual basis. All required parts should be returned to Advanced EV within 10 working days from time the claim is filed. Dealer(s) are responsible for the freight/shipping cost to Advanced EV or to the parts warranty division if part is found not to be defective. Advanced EV will be responsible for the shipping cost of all warranty parts to and from the Dealer or Distributors location once the claim is approved. Shipping is standard delivery. NO OVER NIGHT unless paid for by dealers and upon his (her) written request.

Disclaimer

This warranty is made in lieu of all other warranties, implied or expressed, including any warranty of merchantability or fitness for a particular purpose. Advanced EV further disclaims all liability for incidental, exemplary, punitive or consequential damages; to include but not limited to, personal injury or property damage arising from any defect in the Advanced EV vehicle or battery charger.

No agent, employee or representative of Advanced EV has authority to bind Advanced EV any other agreement, representation or warranty concerning the goods sold under this warranty. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Products supplied to dealer by Advanced EV are warranted only in accordance with Advanced EV written warranty to consumers, which is supplied to dealer for Distribution, to Distributors, Dealers and customers and which may be amended or modified at Advanced EV discretion. *OTHER THAN THE WARRANTY CONTAINED IN ADVANCED EV WRITTEN WARRANTY OR AS REQUIRED BY LAW, ADVANCED EV DISCLAIMS ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT BY WAY OF LIMITATION, THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. ADVANCED EV DISCLAIMS ANY LIABILITY FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR COMMERCIAL LOSSES SUFFERED BY DEALER, ITS CUSTOMERS OR ANY THIRD PARTY, except as provided under state law.*

This warranty expressly excludes any and all Products, which Dealer has altered, changed or modified in terms of form, features, function or configuration after said Products are supplied by Advanced EV in their original form. Dealer shall show customers any applicable Advanced EV warranty prior to sale of the Products and will furnish customers a copy of any applicable Advanced EV warranty at the time of sale. Dealer shall not give, or purport to give any additional or different warranty to customers on behalf of Advanced EV, other than the applicable written warranty of Advanced EV for the Products.

Dealer acknowledges the importance of their service department in providing to owners of the products prompt and skilled warranty service and the need to comply with all laws relating to warranty service. Dealer shall give immediate service to such warranty requests. Dealer shall submit complete and accurate claims to Advanced EV for reimbursement on their account for parts and labor used in performing warranty service on warranty claim forms of Advanced EV with all information required therein; and Advanced EV shall reimburse Dealer on their account for such parts and labor, in accordance with the effective schedules and rates applicable to Dealer. Dealer shall keep and retain complete and accurate records and documents supporting such claims, in the event of the discovery of any improper claim or payment. Advanced EV may charge back to Dealer all payments or credits plus interest thereon made by Advanced EV to dealer pursuant to such claims or otherwise, as well as the costs to Advanced EV for such audit and the recovery of such payments or credit.

Assistance & Protection

In the event any warranty claim arises that dealer is unable to perform, Advanced EV should be promptly notified by dealer and be provided the details of the claim and Advanced EV shall use reasonable efforts to resolve such claim. Advanced EV will have service representatives available for Dealer to CONSULT WITH, if necessary, in connection with service problems. Advanced EV is relying upon dealer's assurance that it has capable personal and service techs qualified to perform service obligations for the products. Dealer agrees to fully protect Advanced EV from any claims, liability or loss that may result from a failure of Dealer to properly perform service for the Products as required hereunder or under applicable law. Advanced EV is not the dealers or Distributors service department and are there are here to assist as needed only.

Warning

Any modification or change to the vehicle or battery charger which alters the weight distribution of the vehicle, its stability, increases the speed, or alters the output of the battery charger beyond the factory specifications can cause personal injury and will void this warranty. Do not make any such modification or any other alteration, which would adversely affect the safety of the vehicle. Adding a folding rear seat to the car is the only exception that Advanced EV agreed cover under this warranty.

Voiding of Warranty

This, and any other warranty, shall be void if: (1) the vehicle or battery charger is abused or otherwise not used in its intended manner; (2) if it is in an accident or collision; (3) it shows indications that the speed setting was adjusted or modified allowing the vehicle to operate beyond Advanced EV specifications, including but not limited to alterations to the braking system, electrical system, steering or other operating systems of vehicle or shows indication that routine maintenance was not performed when and in the manner specified in the Advanced EV maintenance and service publications or owners manual. This warranty shall be void with respect to any defect or damage caused by or as a result of or related to parts or accessories which are not manufactured or authorized by Advanced EV, or were not installed per Advanced EV instruction or were covered by another manufacturer warranty, whether expired or not.

Warranty Registration Form

Customer Information:

Date of Purchase: ____/____/____ Customer Name: _____

Customer Address: _____

City: _____ State: ____ Zip: _____

Vehicle Information:

Serial #: _____ Model #: _____ Year: ____ Color: _____

Dealer Information:

Authorized Dealer Name: _____

Dealer Address: _____

City: _____ State: ____ Zip: _____

Dealer Phone#: _____

Dealer #: _____ Distributor: _____

In order to activate the warranty on your Advanced EV vehicle, follow the following instructions: Warranty must be activated within (2) two weeks following the date of purchase. Send this form to Advanced EV at the following address **1406 Southgate Dr, Rosenberg, TX 77471** or email it to **warranty@advancedevusa.com**

Limited warranty coverage will be valid for Two (2) years following the date of purchase. For more detailed information on your warranty, please request a Warranty Policy from your dealer. Batteries purchase by or through Advanced EV have a 12 month free replacement (from coded battery manufacturing date) for defective battery.

I understand the above instructions, and that all information provided is correct to the best of my knowledge:

Signature: _____ Date: ____/____/____